



FOR IMMEDIATE RELEASE

July 11, 2013

Contact: Elizabeth Arevalo
561.835.1008, cell 561.846.2832
earevalo@bdb.org

200 new jobs coming to Riviera Beach

West Palm Beach, FL - In cooperation with Enterprise Florida, Palm Beach County and the City of Riviera Beach, the Business Development Board of Palm Beach County (BDB) has successfully facilitated the relocation of Etech Global Services, a contact center and technology solution provider based in Texas. Etech will open a 10,000 square-foot facility at 155 E. Blue Heron Boulevard in Riviera Beach where it will hire 200 employees over the next three years and invest \$2.5 million in capital expenditures. The economic impact of this project is expected to exceed \$21 million.

The company will receive Enterprise Zone Tax Credits based on improvements made to the property and jobs created for enterprise zone residents. Workforce Alliance was a critical partner in bringing this project to Palm Beach County, and will be working with the company to fulfill their job requirements and facilitate training grants. Palm Beach State College is also working with Etech to deliver customized programs to meet the company's training needs.

The BDB facilitated incentives, provided workforce assistance, and introduced Etech's senior staff to elected officials and local business leaders.

"Etech is a great addition to Riviera Beach's growing business community," stated Kelly Smallridge, President and CEO of the Business Development Board. "Etech marks the BDB's 19th project announcement in the last nine months."

About Etech Global Services: Etech Global Services is a leading contact center and technology solution provider with more than 2,500 employees in eight locations worldwide. Etech understands the importance of customer relationships and is committed to making a remarkable difference for their

clients. All of Etech's solution strategies are driven by the 'voice of the customer'. Stringent QA processes ensure an ever-improving customer experience as well as ensuring the highest integrity and quality possible. These differences allow Etech to provide innovative technology, industry-leading service, stellar CSAT scores, and high performing sales and service solutions that enable Etech's clients to build stronger brands, strengthen customer relationships, and gain market share. For more information: www.etechgs.com

About the BDB: The Business Development Board of Palm Beach County is the official public/private economic development organization for Palm Beach County and Enterprise Florida. Founded in 1982 as a not-for-profit corporation, its primary purpose is to attract and retain new industry, business investment, high quality jobs and workforce development through corporate relocations, expansions and international trade. During the past five years, the BDB has assisted companies that have created more than 9,000 direct jobs with average salaries greater than \$57,000, resulting in more than \$493 million in capital investment to Palm Beach County and an economic impact that exceeds \$3.47 billion. Additional information can be found at the BDB's Web site, BDB.org.

###